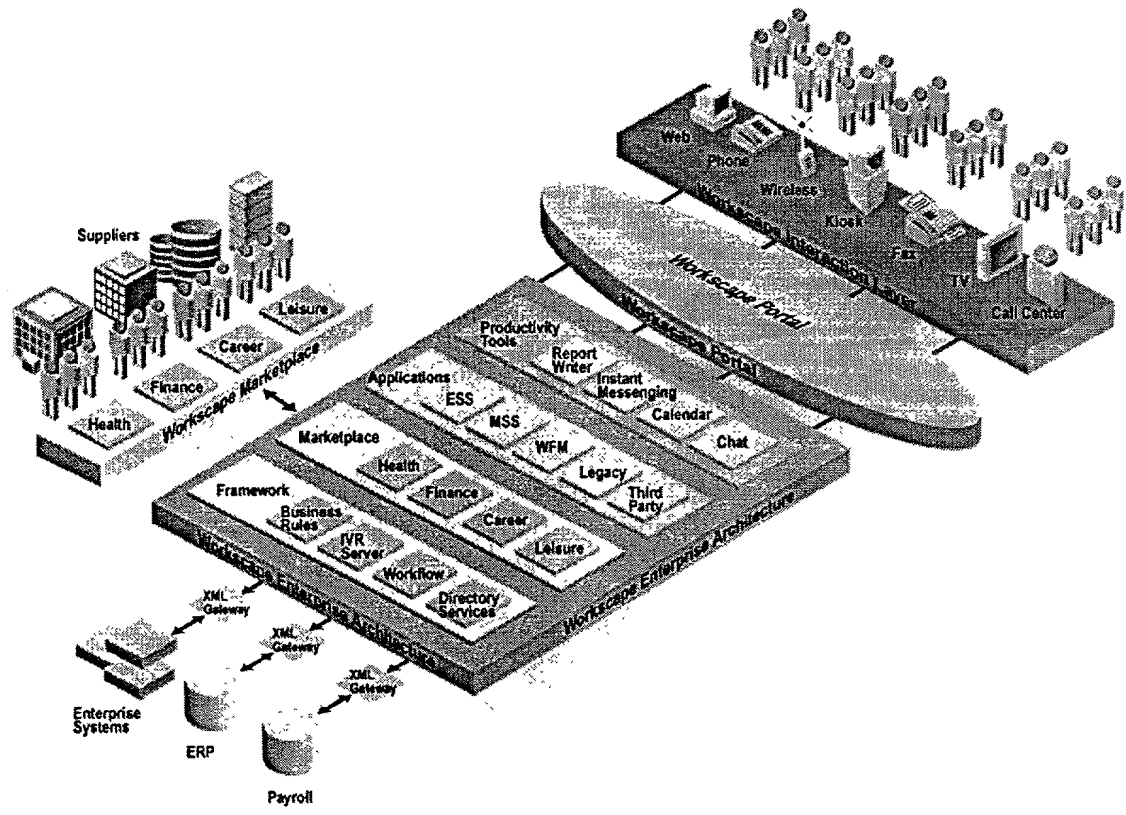


Figure 1

100



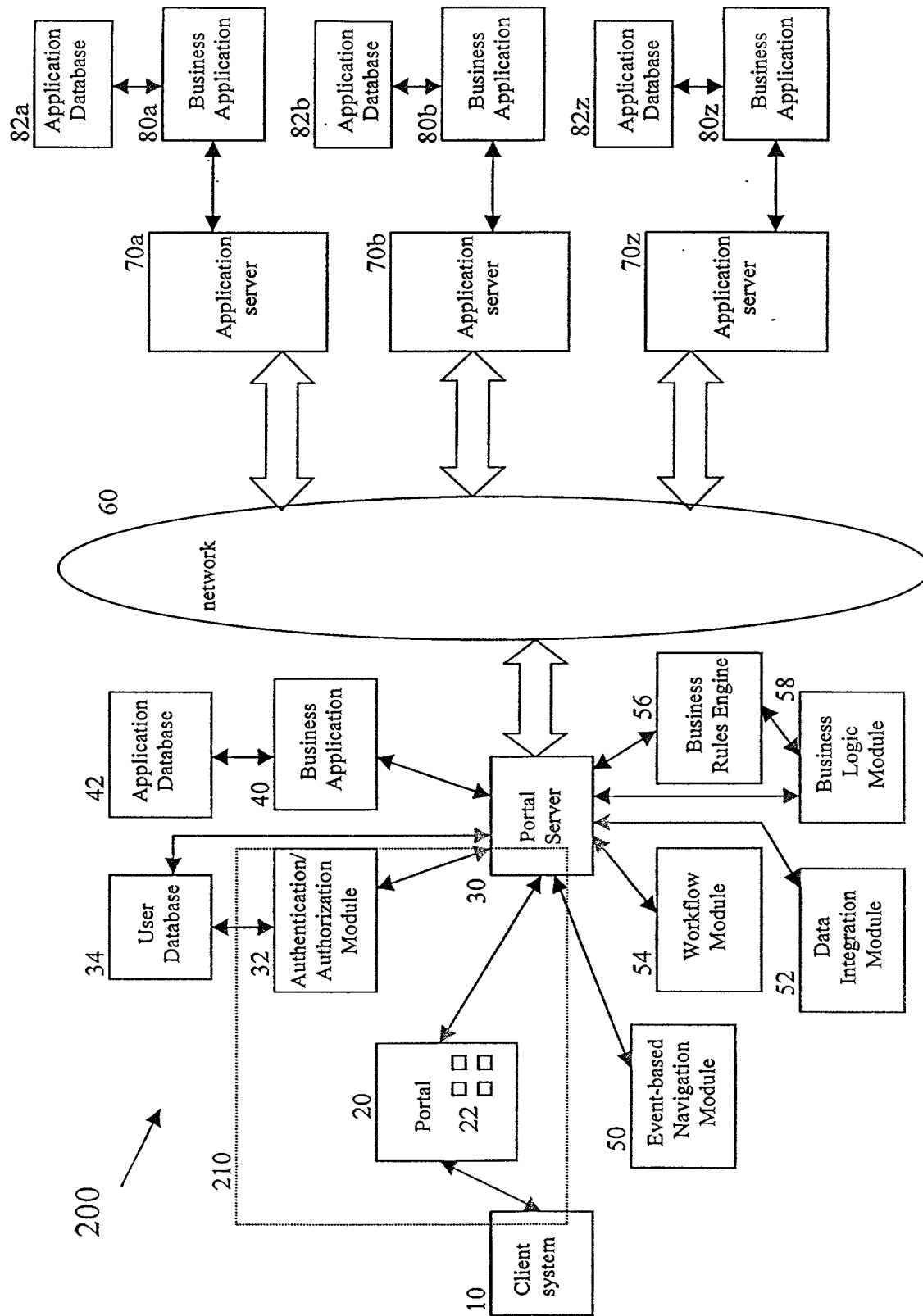


Figure 2

Work and Life Events

Figure 3

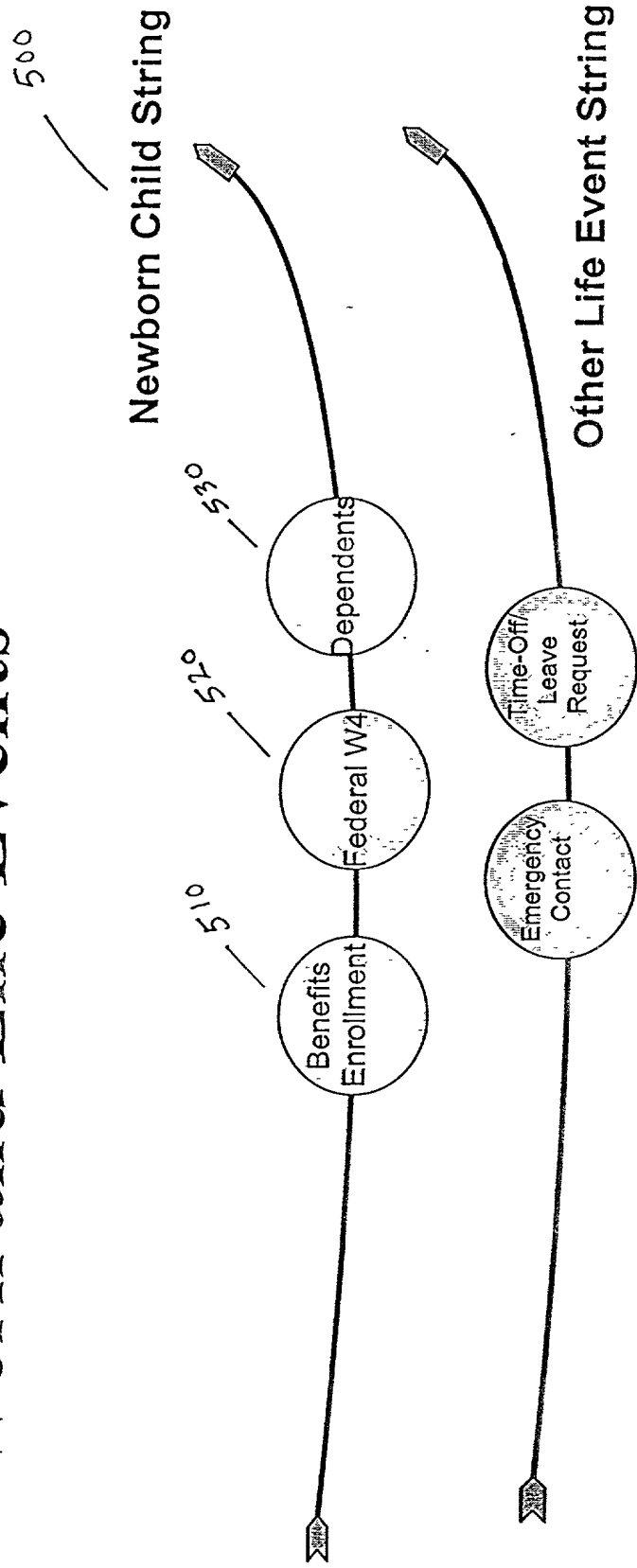




Figure 4

Sample Screen - Home Page

20

CIGNA: HOME: WELCOME PAGE - Microsoft Internet Explorer

File Edit View Favorites Tools Help
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discard Message

Address http://maep-wb01:82/home.pal/

WELCOME JOHN BLOOMER

APPLICATIONS

- ADDRESS
- BENEFITS ENROLLMENT
- CHANGE PASSWORD
- DEPENDENTS
- DIRECT DEPOSIT
- ELECTRONIC PAYSTUB
- EMERGENCY CONTACTS
- EMPLOYEE DIRECTORY
- FEDERAL MAIL
- JOB POSTING
- POLARIS ADMIN
- TIME OFF/LEAVE REQUEST
- TRAINING REGISTRATION
- SURVEY

WELCOME PAGE

WORK & LIFE **HAD A BABY?** **GO! MARRIED** **CHANGE JOB STATUS/SCHEDULE**

NEWS & EVENTS

Liberty Mutual is offering discount rates on car insurance to company employees. Please visit employees.com to enroll now! Page school will be increasing the rates for company sponsored child care, John BLOOMER, as you have 2 dependents enrolled, this will increase your payroll deductions by \$46 per pay period. Click here to approve this transaction.

ACTION ITEMS

- Mary Smith is due for an annual performance review. Click here for an appraisal application.
- Todd Carmasino has requested time off. Click here to enter approval process.

LIBERTY MUTUAL

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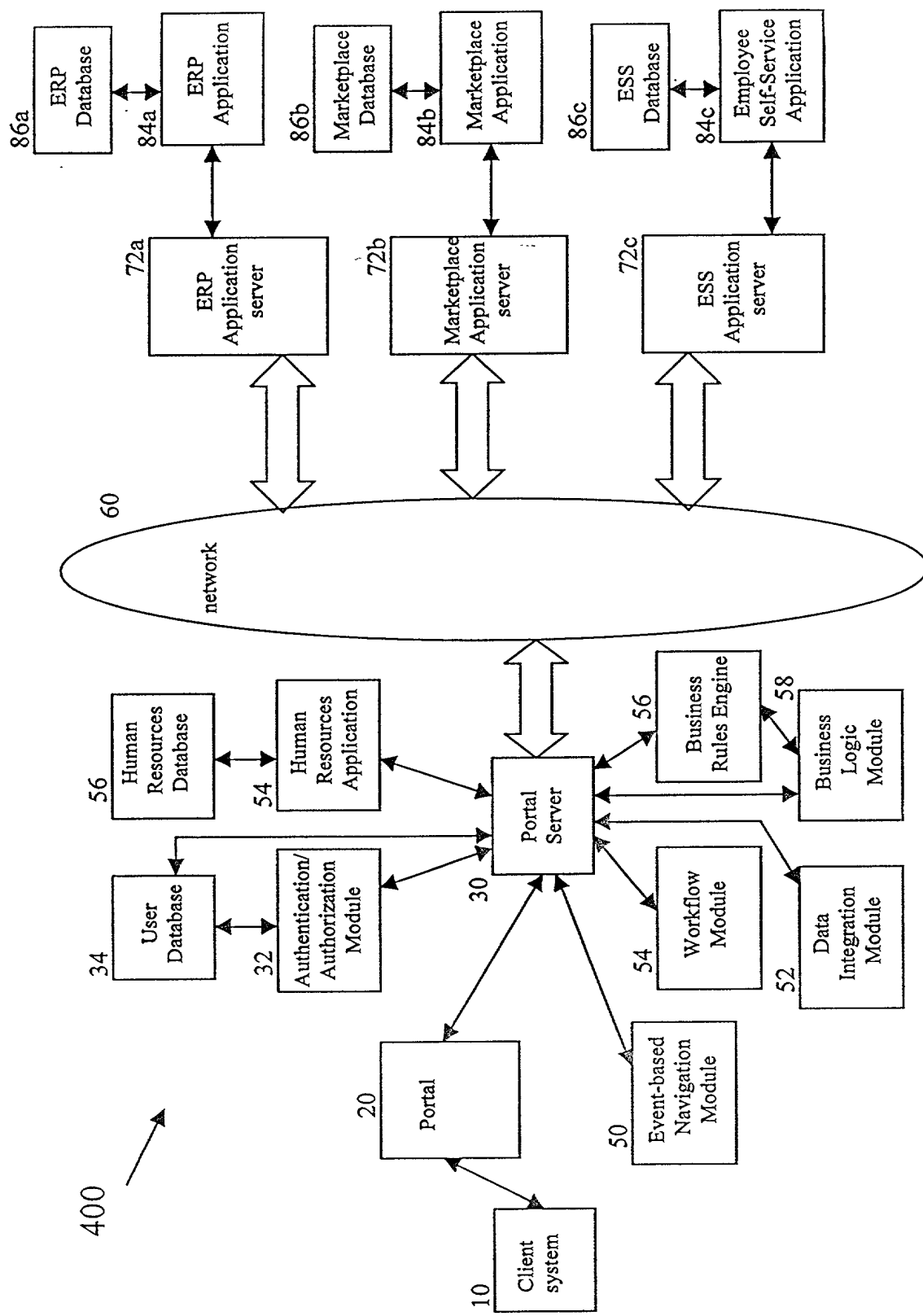


Figure 5

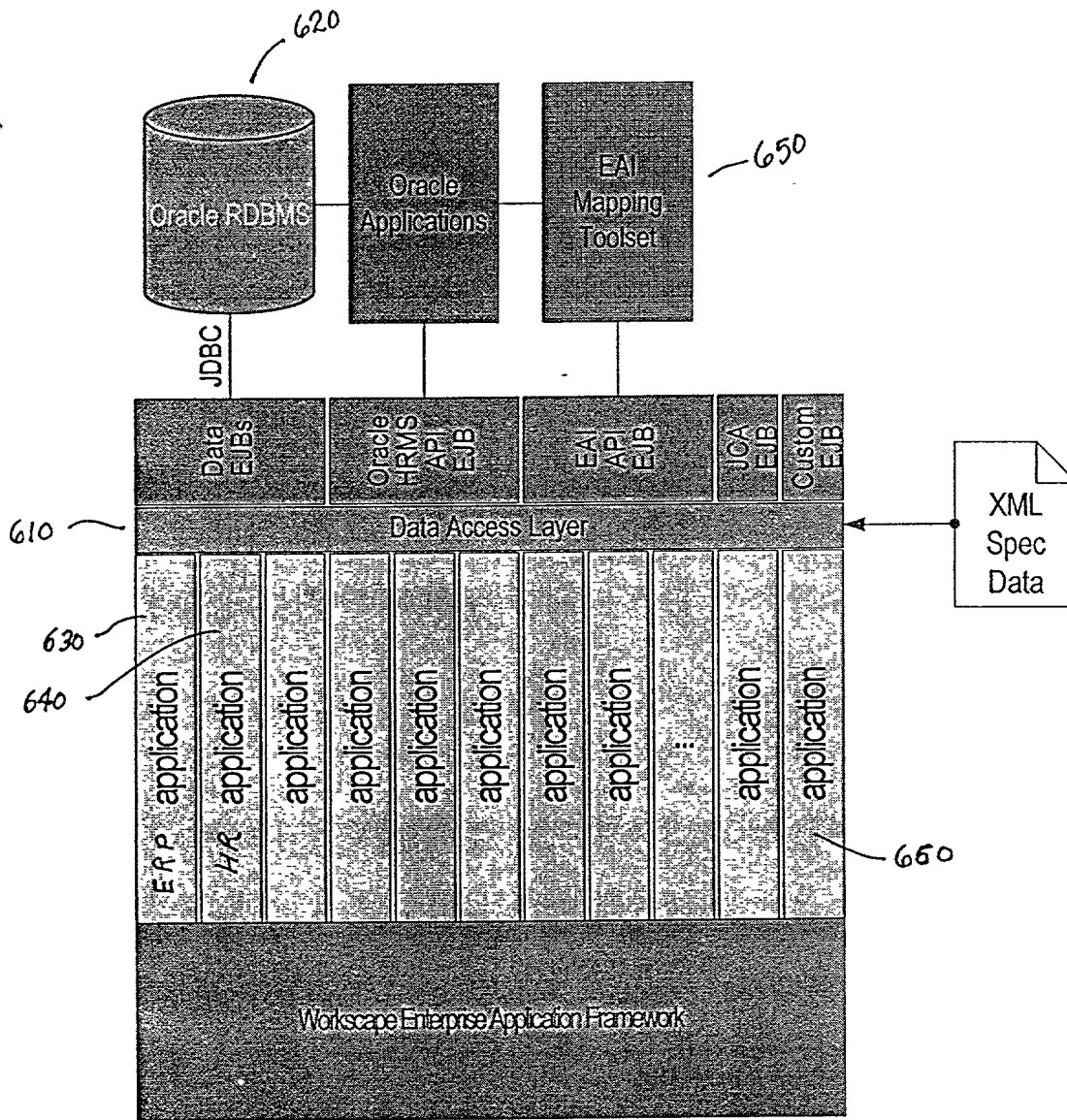


Figure 6

Figure 7

210

Online Enrollment

elections

Confirm Your Elections

Please review the information below. If you are satisfied with your selections and the dependent(s) listed are complete and correct, please answer the questions below and click the CONFIRM button at the bottom of the screen.

Employee: JOHN SMITH

If you would like to make any changes, you may click the MAKE CHANGES button at the bottom of the screen, and re-enter any necessary information.

Item	Description	Rate	Amount
Medical	Active Adult Choice	Employee Plus One	\$28.01
Health	High Deductible	Employee	\$0.00
Plan	Employee Plus One	Employee	\$27.79
Plan	Employee Plus One	Employee	\$0.00
Travel Life	Travel Coverage	Employee	\$0.00
Travel Life	Travel Coverage	Employee	\$0.00
Voluntary Child Life	Voluntary Coverage	Employee	\$0.00
Voluntary Child Life	Voluntary Coverage	Employee	\$0.00
Voluntary Accidental	Voluntary Coverage	Employee	\$0.00
Voluntary Accidental	Voluntary Coverage	Employee	\$0.00
Health Care Spending	Health Care Spending	Employee	\$0.00
Health Care Spending	Health Care Spending	Employee	\$0.00
Dependent Care	Dependent Care	Employee	\$0.00
Dependent Care	Dependent Care	Employee	\$0.00
TOTAL COST			\$55.81

22 —

Item	Description	Rate	Amount
Health	Active Adult Choice	Employee Plus One	\$28.01
Health	High Deductible	Employee	\$0.00
Plan	Employee Plus One	Employee	\$27.79
Plan	Employee Plus One	Employee	\$0.00
Travel Life	Travel Coverage	Employee	\$0.00
Travel Life	Travel Coverage	Employee	\$0.00
Voluntary Child Life	Voluntary Coverage	Employee	\$0.00
Voluntary Child Life	Voluntary Coverage	Employee	\$0.00
Voluntary Accidental	Voluntary Coverage	Employee	\$0.00
Voluntary Accidental	Voluntary Coverage	Employee	\$0.00
Health Care Spending	Health Care Spending	Employee	\$0.00
Health Care Spending	Health Care Spending	Employee	\$0.00
Dependent Care	Dependent Care	Employee	\$0.00
Dependent Care	Dependent Care	Employee	\$0.00
TOTAL COST			\$55.81

22 —

Please answer the following questions to help us improve the enrollment process:

22 —

- How would you rate the enrollment process?

☐ Very Easy ☐ Easy ☐ Average ☐ Difficult ☐ Very Difficult
- How would you rate the instructions?

☐ Very Easy ☐ Easy ☐ Average ☐ Difficult ☐ Very Difficult
- How long did it take to enroll?

☐ Less than 10 min ☐ 10-15 min ☐ 15-20 min ☐ 20-30 min ☐ More than 30 min
- Do you have previous experience with this system?

☐ Yes ☐ No

240

Summary App

250

Dependent App

260

Survey App